



# HOTEL

## TERMS & CONDITIONS

### CHECK-IN

You must be at least 18 years of age to check-in and/or register for a room.

Early check-in is available subject to availability.

Late check-out is available upon request subject to availability. For a guaranteed late check-out up to 6:00pm an extra nights charge will be applied.

### GENERAL PROVISIONS

The Club may, at its absolute discretion, cancel a reservation if of the opinion that the reservation information provided is falsified or incomplete.

The Club shall be entitled to vary, amend and/or otherwise change these terms and conditions at any time without prior notice.

You shall indemnify and not hold the Hollandse Club responsible in respect of any liability, loss, damage, cost and expense of any nature arising out of, and in connection with the acceptance of the reservation by the Hollandse Club.

The Hollandse Club shall not be liable for any losses, damages, costs or expenses incurred by you as a result of any cancellation of the reservation.

A Daily Membership Fee is applicable to all Non-Members and is included within the corresponding room rates.

### SMOKING POLICY

Smoking is prohibited in all areas of the Hollandse Club and in all rooms.

A \$250.00 fine applies for smoking on the premises.

### IN-HOUSE PARTY POLICY

Hollandse Club enforces a NO IN-HOUSE PARTY POLICY to ensure we can protect our hotel guests at all times.

In the event of a disturbance, a warning will be given to reduce the noise. If this warning is not followed, the guest will forfeit all fees and must leave the hotel immediately.





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### PET POLICY

All pets are prohibited on the property with the exception of service animals.

### POOL POLICY

Swimming is permitted in the main pool from 7:00am to 10:00pm.

Please take note that there are no lifeguards on duty. Children are to be supervised at all times by parents or guardians.

No glassware or coolers are allowed at the pool area.

### CANCELLATION POLICY

Cancellations made at least 72 hours prior to arrival will receive a full refund.

Cancellations or duration changes made within 72 hours of arrival are non-refundable.

Promotional hotel rates may have their own cancellation policy which will be displayed on our [website](#)

### NO-SHOWS

Failure to check-in on the appointed date, without notifying the Club in advance in writing, will result in you being classified as a no-show.

In the event of a no-show, your booking will be cancelled without any refund and the room made available for sale again.

### PAYMENT

Full payment for your hotel stay will be charged to the credit card provided 72 hours prior to arrival.

Promotional hotel rates may have their own payment policy which will be displayed on our [website](#).

Any additional charges incurred during your stay must be settled upon check-out via

- Cash
- NETS
- Credit Card (Visa, Mastercard, AMEX)

